



**INVISA COOK**



Dear Customer,

On behalf of Invisacook, I would like to personally thank you for your interest and investment into Invisacook as a cooking source for your home. I hope you genuinely enjoy your Invisacook unit for many years to come with your new kitchen. Like any new product, there is a learning curve on how to effectively use the new system. I ask that you review the following information before using your Invisacook.

Firstly, you will find a complimentary **InvisaMAT**, with your order, one per burner. Please make sure to use these on and with your **INDUCTION ONLY**, SOLID CLAD Pots and Pans, when using the Invisacook unit. It is **required** to use the **InvisiMAT** when using the Invisacook, or it will void your warranty. If you need an additional **InvisiMAT**, you can always order more at <https://invisacook.com/products/invisamat/>.

**(\* Pan Risers have been replaced by the InvisaMAT. Orders will not include sets of Pan Risers unless ordered and requested).**

We have the newly developed **InvisaMAT** that can be used instead of the Risers. The **InvisaMAT** must be used with all your **INDUCTION ONLY**, Solid Clad pots and pans being used with the Invisacook unit. This pad is a one size, 9.5" mat, that is included with your unit. **InvisaMATs** are required to be used when cooking, especially when using Cast Iron cookware. **Cast Iron Cookware is not recommended for use with the Invisacook system.** **InvisaMAT** units may also be purchased by visiting our site <https://invisacook.com/products/invisamat/>. Please refer to the user manual at [www.invisacook.com](http://www.invisacook.com) for more information.

Secondly, we ask that you visit our website at [www.invisacook.com](http://www.invisacook.com) and **register** your unit online. It guarantees and activates your warranty, as well as helps us learn more about how your Invisacook was installed and what material was used. You will find the Model Number on the box as well as on the unit itself. Once activated you will receive an email with your warranty information letting you know it has been registered.

**Lastly, I would like to point out that at Invisacook we make every effort to keep paperless, as much as possible. The User Manual, Warranty, Spec Sheets, and information is all online to review, so please visit our site, <https://invisacook.com/downloads/>, to download the USER MANUAL. The USER Manual MUST be downloaded and reviewed for the warranty on the unit to be activated.**

Again, I thank you for your purchase of the Invisacook System and if you have any questions, please contact your local dealer, or feel free to email us at [Info@invisacook.com](mailto:Info@invisacook.com)

Sincerely,

Curtis Ceballos  
Invisacook  
President/CEO/Visionary

# CUSTOMER WARRANTY INFO



## CUSTOMER CHECKLIST

- **All users must read the User Manual on invisacook.com website before registering your unit.**
- Visit <https://invisacook.com/register-your-product/> to register your unit and start the 2 year warranty period. Your unit number can be found on the box and on the *bottom* of your unit.
- Check that you have all your InvisaMats included with your unit. Please note InvisaMats must be used when cooking with the unit, non compliance will void the 2 year warranty.
- Invisacook must be used with Fully-Clad Stainless Steel Cookware  
Visit <https://invisacook.com/recommended-cookware-sets/> to see the list of recommended cookware.
- Invisacook recommends installing the unit on tested and approved 12mm porcelain benchtops as listed below:
  1. Infinity Surfaces - <https://www.infinitysurfaces.it/products/>
  2. Marazzi - <https://www.marazzigroup.com/grande-thetop/collection/>
  3. Inalco - <https://inalco.global/en/mdi-collections-2/>
  4. Atlas Plan - <https://www.atlasplan.com/en/>
  5. Florim Stone - <https://www.florim.com./en/florimstone/>
  6. Ascale - <https://www.ascale.es/en/collections/>
- Invisacook Inc. does not guarantee the performance of Natural Stone.



**NOTE: Non-Compliance with any/all of the above instructions will void your Warranty.**

# CHECKLIST FOR: DEALER/INSTALLER



## WARNING:

**READ CAREFULLY AS MISUSE OF THE INVISACOOK UNIT CAN VOID THE MANUFACTURERS 2 YEAR WARRANTY**

**USE HEAT INDUCTION PANS ONLY AS OTHERS CAN DAMAGE THE SURFACE AND HINDER THE INVISACOOK UNIT PERFORMANCE**

**DOWNLOAD INVISACOOK USER MANUAL PRIOR TO INSTALLATION - <https://invisacook.com/downloads/>**

### Dealer/Installation Check List

1. Inventory shipped items
  - a. All Units shipped with corresponding InvisaMats (1 mat per burner), sink clips, and Controllers, in a separate controller box (DO NOT DISCARD)
2. Power Supply

Invisacook Induction hobs			1-phase	Circuit
Zones	V	W	Amps	rating A
2	220-240	3600	15-16.4	16-20
3	220-240	7600	32-34.5	32-40
4	220-240	7200	30-32.7	32-40
5	220-240	10200	42.5-46.4	50

- a. Australian wiring rules AS/NZS 3000:2018 must be followed for connection by licenced electrician.
- b. ESV: <https://esv.vic.gov.au/about-esv/faqs/electrical-installation/>
- c. All cooking appliances with an open electric cooking surface must be provided with a switch that is mounted near the appliance in a visible and readily accessible position. The switch must be capable of turning off the appliance.
- d. The switch should be mounted within 2m of the cooking appliance. The switch must not be mounted on the cooling appliance itself.
- e. The switch or any other switches or power-outlets must not be located on any wall, cupboard or other surface within 150mm of the edge of an open cooking surface (gas or electric)

### 3. Operations and functionality

- a. Verify installation is correct – unit must be flush with underside of counter
- b. Invisacook Units must be run using ONLY induction pans

See list of suggested cookware:

<https://invisacook.com/recommended-cookware-sets/>

- c. Run **ALL** burners to a boil using Invisamat and 2 cups of water.
- d. Run **ONE** burner for 10 minutes using Invisamat and water to verify Power Boost function after installation  
(power boost will automatically turn off after 10 mins, see <https://invisacook.com/wp-content/uploads/sites/Controller-Spec-Sheet-2022.pdf> for Controller user manual)
- e. Installer to document boiling water with video. Video to be sent to Invisacook at [info@invisacook.com](mailto:info@invisacook.com) for record retention.
- f. Unplug unit from the outlet to reset.

**Any questions or concerns email [info@invisacook.com](mailto:info@invisacook.com) or call 386-263-8578**



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# INVISACOOK® LLC COOKING APPLIANCE WARRANTY

Applies to products purchased after August 1, 2018

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## LIMITED 2 YEAR WARRANTY

For one year from the date of purchase, when this major appliance is operated and maintained according to instructions attached to or furnished with the product, INVISACOOK brand of INVISACOOK LLC Corporation, (hereafter "INVISACOOK") will pay for factory specified parts and repair labor to correct defects in materials or workmanship. Service must be provided by a INVISACOOK designated service company. This limited warranty is valid Worldwide which applies only when the major appliance is used in the country in which it was purchased.

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## SECOND YEAR LIMITED WARRANTY ON CERTAIN COMPONENT PARTS

In the second year from the date of purchase, when this appliance is operated and maintained according to instructions attached to or furnished with the product, INVISACOOK will pay for factory specified parts for the following components (if applicable to the product) if defective in materials or workmanship:

- Electric coil element
- Touch Pad and microprocessor
- Controller
- Electronic controls
- Magnetron
- Sealed pc board

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## ITEMS EXCLUDED FROM WARRANTY

**This limited 2 year warranty does not cover:**

1. Service calls to correct the installation of your major appliance, to instruct you on how to use your major appliance, to replace or repair house fuses, or to correct house wiring or plumbing.
2. Consumable parts are excluded from warranty coverage.
3. Repairs when your major appliance is used for other than normal, single-family household use **or when it is used in a manner that is contrary to published user or operator instructions and/or installation instructions.**
4. Damage resulting from accident, alteration, misuse, abuse, fire, flood, acts of God, improper installation, installation not in accordance with electrical or plumbing codes, or use of consumables or cleaning products not approved by INVISACOOK LLC.
5. Cosmetic damage, or other damage to your major appliance, including and not limited to countertop materials used for use with the INVISACOOK unit, unless such damage results from defects in materials or workmanship and is reported to INVISACOOK LLC within 30 days from the date of purchase.
6. Any food loss due to product failures.
7. Costs associated with the removal from your home of your major appliance for repairs. This major appliance is designed to be repaired in the home and only in-home service is covered by this warranty.
8. Repairs to parts or systems resulting from unauthorized modifications made to the appliance.
9. Expenses for travel and transportation for product service if your major appliance is located in a remote area where service by an authorized INVISACOOK LLC servicer is not available.
10. The removal and reinstallation of your major appliance if it is installed in an inaccessible location or is not installed in accordance with published installation instructions.
11. Major appliances with original model/serial numbers that have been removed, altered or cannot be easily determined. This warranty is void if the factory applied serial number has been altered or removed from your major appliance.
12. Your product warranty is on the Invisacook product itself and the cost for replacing the unit, all benchtop materials are excluded from this warranty.

**The cost of repair or replacement under these excluded circumstances shall be borne by the customer.**

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### DISCLAIMER OF IMPLIED WARRANTIES; LIMITATION OF REMEDIES

CUSTOMER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIRS PROVIDED HEREIN. IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. INVISACOOK LLC SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS, SO THESE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

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If you need service, first see the "Troubleshooting" section of the Use & Care Guide. After checking "Troubleshooting," you may find additional help by checking the "Assistance or Service" section or by contacting us at: [www.invisacook.com](http://www.invisacook.com).

